

## Your Privacy

### Privacy Statement

TransCanada is committed to protecting users' confidential information, a commitment that is reinforced by our [Protection of Personal Information Policy](#) (73 KB, PDF).

This privacy statement sets out the information gathering and dissemination practices for this website, <http://www.transcanada-relicensing.com/>. By using this website, you are consenting to this privacy statement and the collection, use and disclosure of your personal information by TransCanada as outlined in this privacy statement. If this privacy statement is not acceptable to you, please do not submit any of your personal information. We may update this privacy statement from time to time and you are responsible for periodically reviewing the most current version of this privacy statement on the website. Your continued use of the site or submission of information will be deemed your conclusive acceptance of the updated privacy statement.

#### **Collecting, Using and Disclosing Information:**

This privacy statement describes our practices, regarding the collection, use and disclosure of the information that we collect about you on our website such as your name, address, phone number, fax number, and e-mail address. We may collect this information when you subscribe to, or sign your company up for, certain services that we provide, when you fill out forms made available through our website, when you e-mail us with general inquiries or with your comments or suggestions, or otherwise in connection with your use of our website. We will limit the information we collect to what we need for the purposes for which it was collected. If we wish to use your information for any other purpose, we will obtain your consent before using the information.

#### **Storing of Information and Restricting Access:**

We may store your information in electronic databases or e-mail boxes hosted by us or our service providers, for periods of time and with safeguards that we believe are reasonable depending on the nature and sensitivity of the information. Access to the information is restricted to a select group of individuals, in accordance with our security protocols.

#### **Automatic Collection of Information:**

In some cases, we may collect information about you that is not personally-identifiable. Examples of this type of information include your Internet protocol (IP) address, the type of Internet browser you are using, the type of computer operating system you are using, and the advertisement or domain name of the website from which you linked to our website.

#### **Cookies:**

Some pages on this website use a technology called "cookies". Cookies are capable of storing many types of data. Cookies help provide additional functionality to the web site or help us analyze website usage more accurately. For instance, our server may set a cookie that keeps you from having to accept our [Photo Library Usage Agreement](#) more than once during a visit to one of our websites. In all cases in which cookies

are used, we will not collect personally identifiable information except with your permission. With most Internet browsers, you can erase cookies from your computer hard drive, block all cookies, or receive a warning before a cookie is stored. Please refer to your browser instructions or help screen to learn more about these functions.

### **Releasing Information:**

From time to time TransCanada may use third party vendors to assist us in handling the data or providing information that you requested. In those cases, your data may be made available to these third parties solely for the purpose of your request. In all cases where third parties may be able to access your information we will continue to protect it through confidentiality arrangements and not allow your data to be removed from TransCanada's control.

We only share your personal information with others in the ways explained in this statement. We do not sell or trade this information to other organizations or companies.

### **Respecting and Responding to Your Privacy Concerns:**

You have the option to refuse or withdraw consent to the collection, use and disclosure of your information, and we will respect your choices. If you wish to exercise this option or if you have any questions or inquires with respect to our privacy policies or procedures, please send a written request to: Privacy Officer, TransCanada, 450 1st Street S.W., Calgary, Alberta, Canada T2P 5H1; email: [privacy\\_officer@transcanada.com](mailto:privacy_officer@transcanada.com) . We will investigate and respond to your concerns about any aspect of our handling your information.

BY USING THE WEBSITE, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS PRIVACY STATEMENT, UNDERSTAND IT AND AGREE TO ALL OF THE TERMS AND CONDITIONS IN THIS PRIVACY STATEMENT.

Last updated: September 8, 2004